

EXTENDING HELP TO NON-MEMBERS

TBF is a membership charity: without membership contributions it could not exist and could not help anyone. Sometimes, however, public transport staff who are not TBF members encounter circumstances which are so extreme that they could not have been reasonably anticipated. These incidents are of such gravity that - provided resources are available and on the strict understanding that help is offered at the sole discretion of the Trustees - TBF is nevertheless able to consider offering some help. It is stressed that incidents are judged individually and each sets no precedent for whether or not it will be possible to extend help in connexion with any future incident.

It is not possible to be absolutely definitive about the circumstances in which TBF may be able to help non-members or their dependants. In general, those involved in one of the following types of incident may be offered convalescence or recuperation and limited help towards the cost of counselling as if they were members:

- ✚ A fatal accident on duty or a witness to a such an accident;
- ✚ An accident involving the public transport vehicle in which they were working or travelling at the time in which one or more people were killed and where they were personally involved - either as the driver or as another crew member or volunteer who either witnessed the incident or was involved in clearing it up; or
- ✚ Involved in clearing up after either of the foregoing.

On becoming aware of circumstances which may mean that TBF is able to help those involved, the TBF Director will agree with two trustees (normally officers) whether or not the incident is one which meets these criteria. If it is decided that it is, then the Director will offer the necessary help and make appropriate arrangements.